

Red Hat  
**Summit**

## Connect

# Innovate with Azure Red Hat OpenShift to Build Intelligent Applications

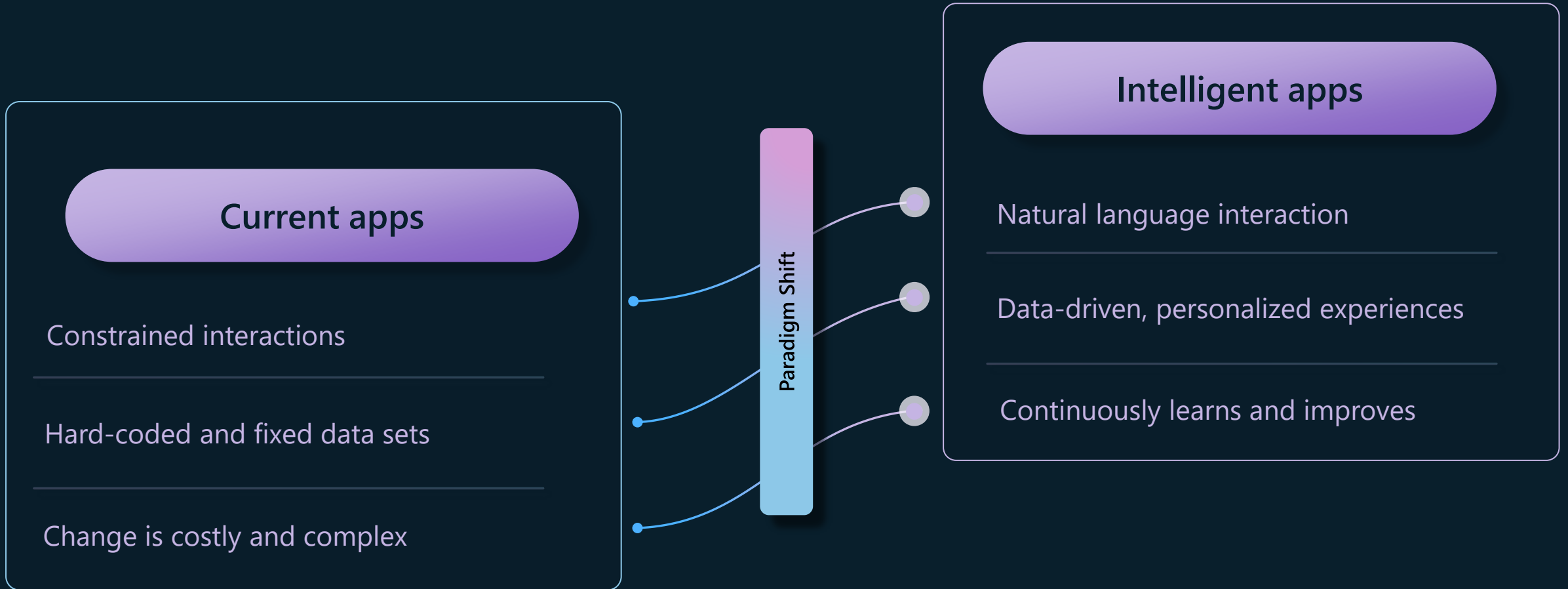
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Microsoft UK

9<sup>th</sup> October 2024

# Generative AI makes apps truly intelligent



# Essential elements of intelligent applications



## Pre-trained models

State of the art pre-trained AI models that are easy to discover, customize, and integrate into new and existing enterprise applications.



## Scalability and high performance

Ability to handle high volumes of unstructured data, in real time, from disparate sources

App platform that can scale based on the app's demand and ensure reliable performance.



## Simplified app delivery

Developer-ready environments to ship apps securely, and quickly in their language of choice.

Enable frequent iteration by streamlining costly and time-consuming app delivery.

# Realize the power of intelligent apps for **your** business



Customer support chatbots



Content generation for marketing



Sentiment analysis



Target potential clients



Text comprehension



Risk modelling



HR process automation



User personalized recommendations



Machinery management



Business goals forecasting



Disease detection

# Serverless computing



## No infrastructure management

Developers can just focus on their code—without needing to worry about provisioning and managing infrastructure



## Instant, event-driven scalability

Application components react to events and triggers in near real-time with virtually unlimited scalability

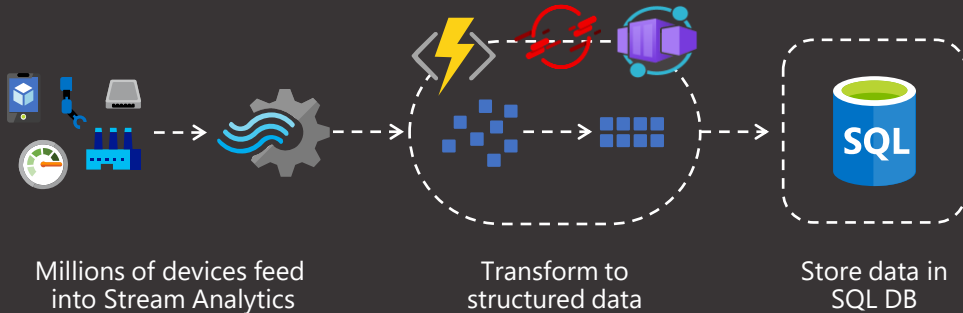


## Pay-per-use

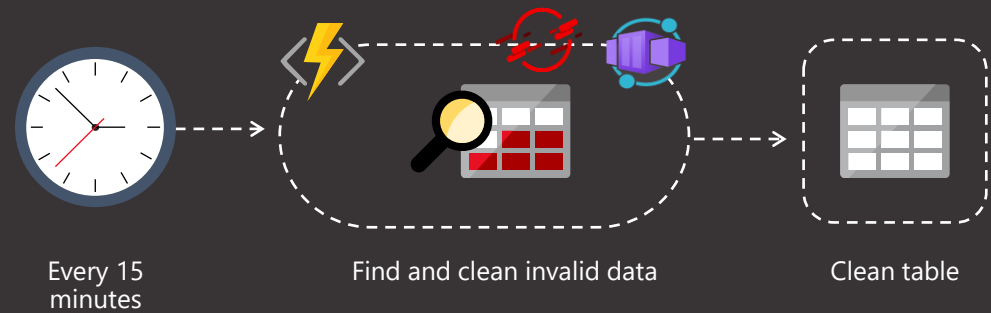
Only pay for what you use: billing is typically calculated on the number of function calls, code execution time, and memory used\*

# Advantages of modernizing with Serverless architectures

## Real-time stream processing



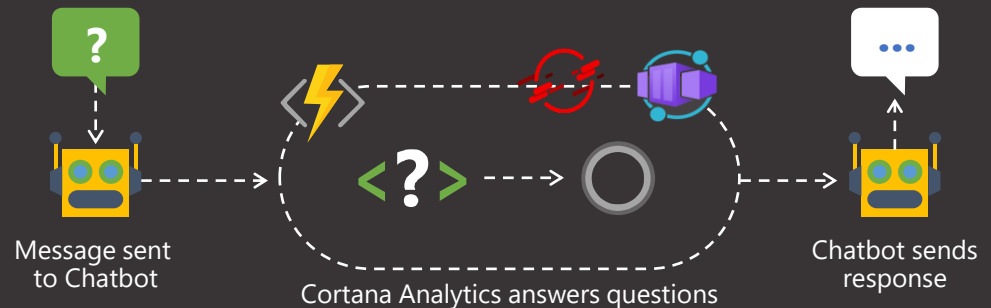
## Scheduled processing



## Backends (Mobile/IoT/Web)



## AI/ML or real-time bot messaging



# Redefine the way you build applications using Containers and Serverless

Retail	Healthcare	Banking	Automotive	Media & Entertainment	Gaming	IT or Software
Inventory management	Patient health monitoring	Data and document processing	Predictive maintenance	Streaming media analytics	Technology & performance analytics	Event & data processing
Mobile backend microservices	Diagnosis recommendation	Customer engagement and support	Connected mobility	Game telemetry data processing		Process insights from ML models
Personalization	Clinical trial simulations, clinical research insights	New digital and data driven products	Digital customer engagement	Media supply chain		Real-time analytics
Order processing	Patient care services like appointments, digital consultation, remote monitoring	Fraud detection Customer retention				



## Problem

PwC's needed to analyze large volumes of compliance data from various clients and create customized compliance solutions

## Solution

PwC built a regulatory obligation knowledge-mining solution using scalable APIs with **Azure Functions and Azure AI services to build serverless, event-driven architectures**

## Outcomes

- The model had correctly analyzed an entire **100-plus-page regulation in an hour**
- **Saved up to 60% on operational costs**
- Reduced data processing times **from several weeks to just a few hours**, with one process reduced from 18 hours to under 3 hours
- People who once pored over ponderous legalese now **focus on compliance strategy**

Source: Microsoft Customer Stories







## Problem

Piramal's manual and time-consuming loan origination process led to delays and inefficiencies, negatively impacting customer experience and business operations

## Solution

Piramal Finance created an automated loan processing system that streamlined the entire process, from loan application to disbursement, using **Azure Functions and Azure AI services to build serverless, event-driven architectures**

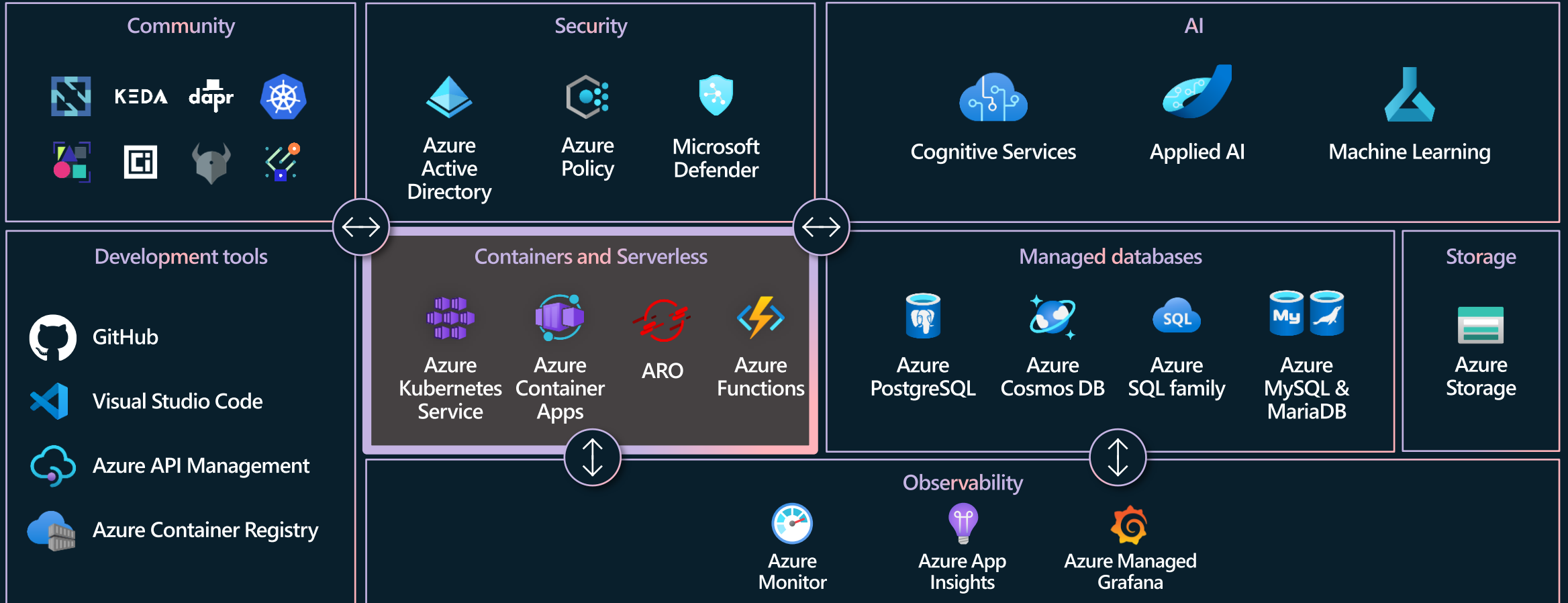
## Outcomes

- Reduced loan processing time **from 5–6 days to just 24 hours**
- **Improved accuracy, operational efficiency and reduced errors** in loan processing
- Increased customer satisfaction with **30% faster turnaround** times
- **Faster credit decisions** under compliance
- **Reduced costs** and improved scalability

Source: Microsoft Customer Stories



# Build Intelligent Apps with Containers and Serverless on Azure

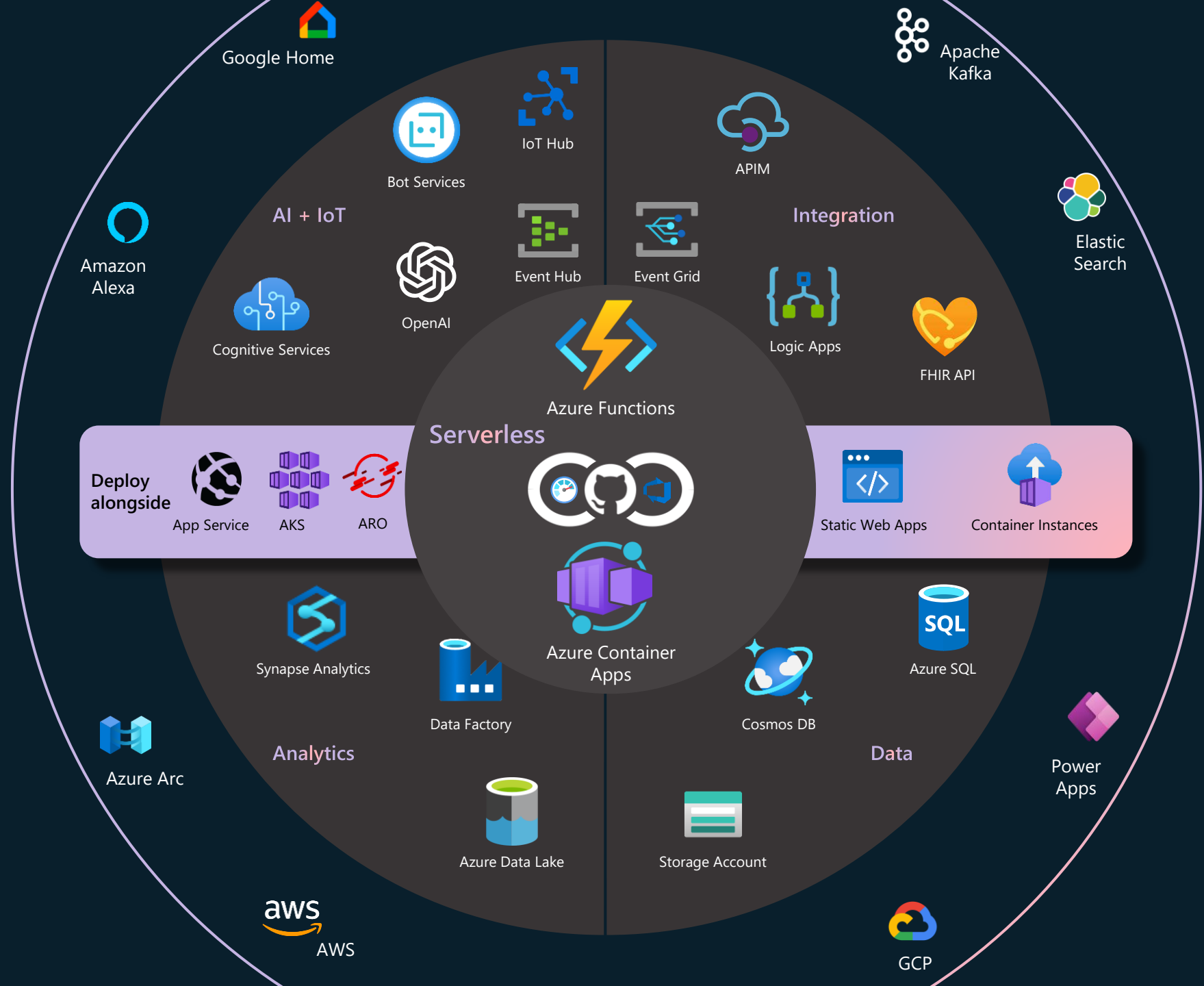


Cloud operations anywhere



# Serverless on Azure

Process your events and data anywhere on-the-go

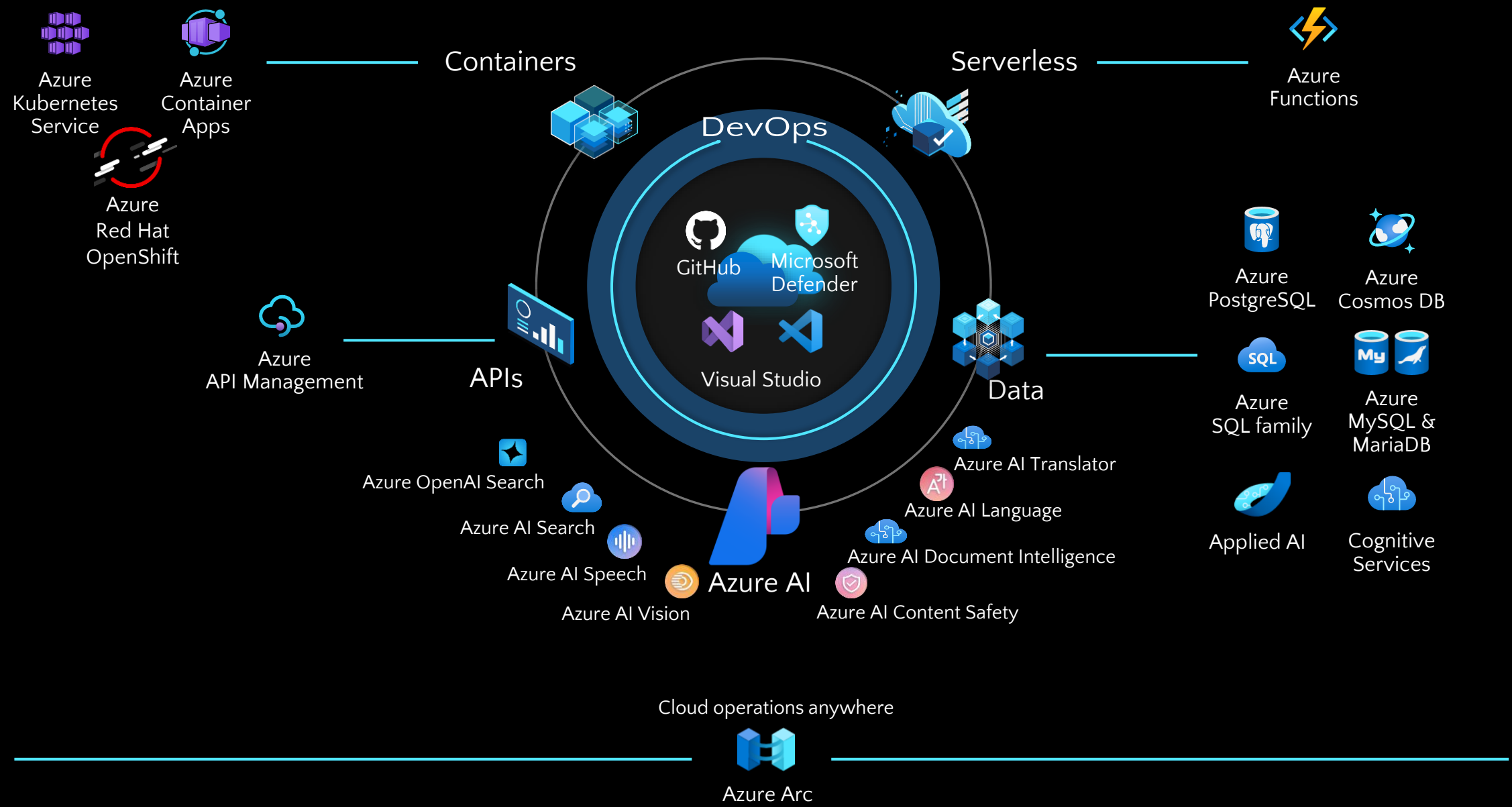




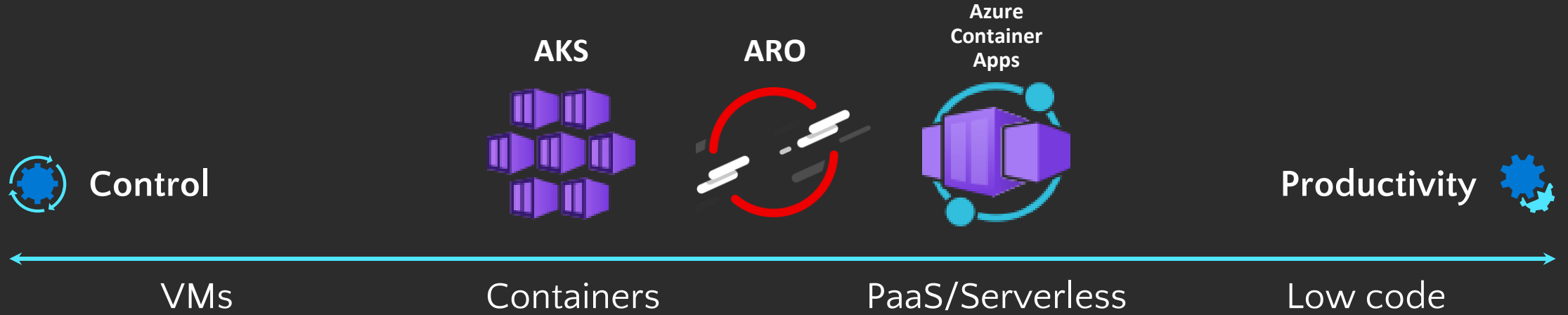
# Application Migration and Modernization on Azure



# Building cloud-native on Azure

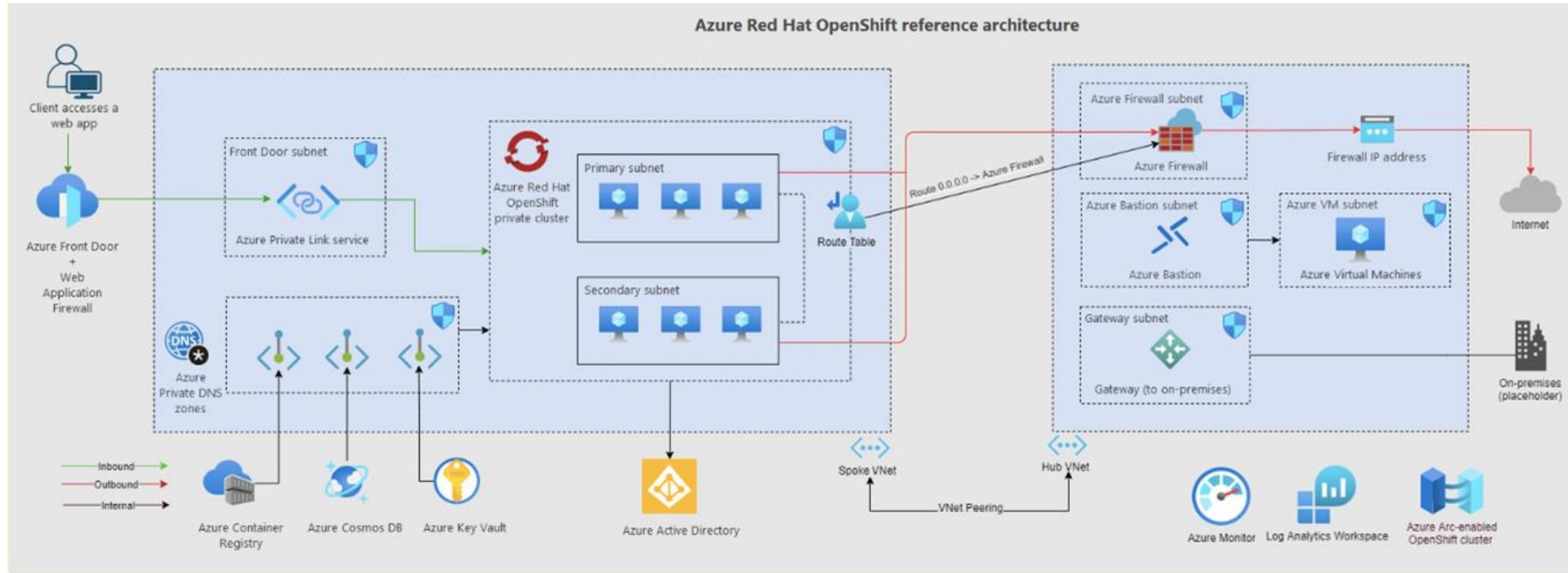


But where should workloads land?



## Use case: Application migration and modernization on Azure

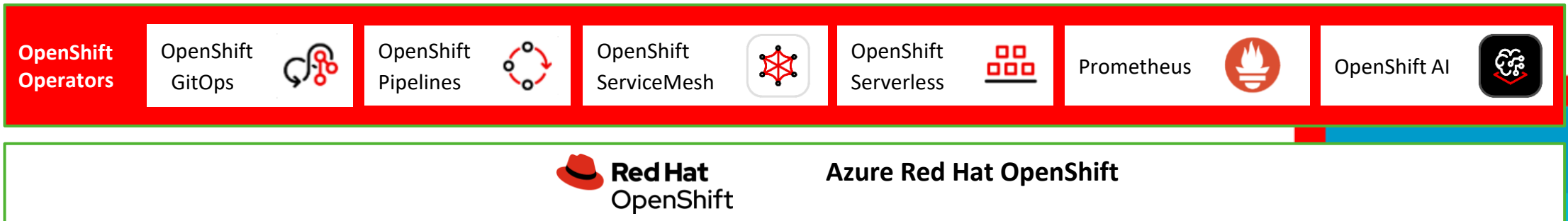
Quickly migrate and deploy with Azure with guidance from the ARO landing zone accelerator



## Red Hat OpenShift

One platform for AI workload optimization and continuous development, integration, and deployment for AI/ML models

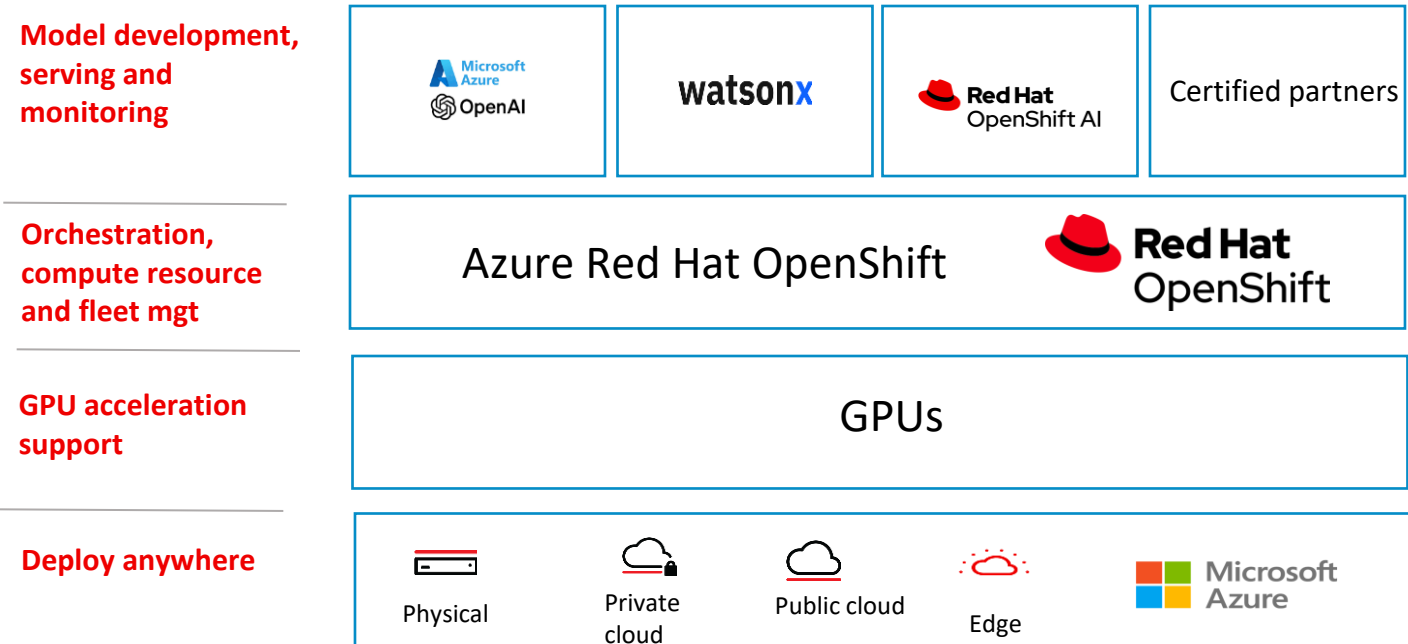
- ▶ **One platform for all.** Collaborative environments for dev, data engineers, data scientists and DevOps.
- ▶ **Extend capabilities with operators.** Operators allow bringing AI/ML capabilities to OpenShift.
- ▶ **Hybrid-cloud support.** Cloud and on-premise support for model development, delivery and deployment.
- ▶ **Enhanced security.** Expand DevSecOps practices to protect the AI/ML lifecycle.





## Use case: AI enabled applications

# Deploy your AI enabled applications on Azure Red Hat OpenShift



**Consistency and choice** across deployment options and AI/ML tools

**Focus** on AI Innovation and minimize complexity with a fully managed platform

**Accelerate deployments** with a comprehensive app platform that operationalizes AI faster

# Microsoft's Support – CMF and VBD

- Customers asked for guidance on best practices and standards, ARO LZA delivers on this.
- Supports multiple deployment methods, results in same baseline, adaptable to customer's IaC needs.
- Provides templates for integration with Azure services (Entra, Keyvault, Container Registry, etc.)
- Can be utilized for best-practice ARO deployment, or, in conjunction with CMF program for application migration assistance (On-prem/competitor to Azure)
- Delivery checklist walks the CSA through all of the typical patterns with the On-prem OpenShift to ARO use case.
- Several tools available that can help identify specifics of cluster and workload

# ARO integrates Azure Developer and Management Tools



OpenShift developer console



Code Ready Workspaces



OpenShift Operators



OpenShift Pipelines



Red Hat Runtimes



OpenShift API Management



OpenShift Serverless



OpenShift Service Mesh



OpenShift GitOps



Log analytics workspace



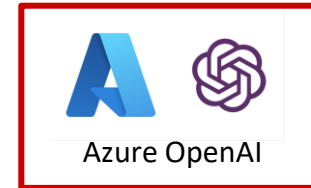
Azure Arc-enabled OpenShift cluster



Azure Resource Manager



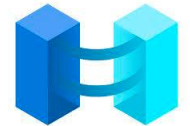
Azure AD



Azure OpenAI



Azure Firewall



Azure Arc



Azure Monitor



Azure Load Testing



Azure Log Analytics

Run your apps

**Kubernetes**  
and **OpenShift**



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**Thank you**



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